

MyELT

STUDENT USER GUIDE

MyELT Language: English ▾

Login

Username

Password

[Sign In](#) [Forgot Password?](#)

Not Registered? [Create an Account!](#)

Tours & Tutorials

- Introduction to MyELT
- How to Create a Student Account
- How to Request an Instructor Account
- How To Log In to MyELT
- Other Tutorials and User Guides

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ABOUT THIS GUIDE

This guide includes step-by-step instructions on how to access and successfully use MyELT. If you have questions that are not answered in this guide, please contact MyELT Technical Support at MyELT.support@cengage.com.

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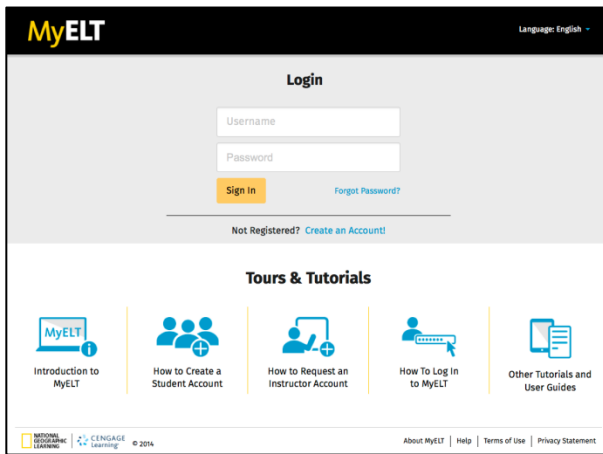
REGISTERING

In this section, you will learn how to register for an instructor-led MyELT course or self-study activities.

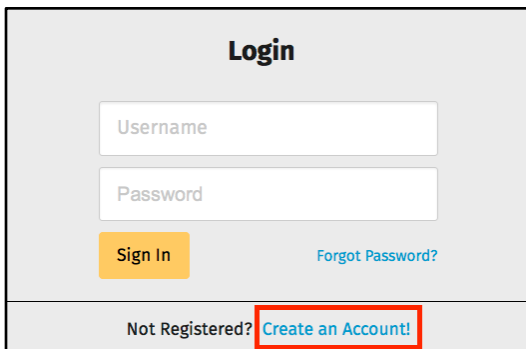
HOW DO I REGISTER FOR AN INSTRUCTOR-LED COURSE?

To register for a MyELT course taught by an instructor, you need a Course Key and a Content Access Code. Your instructor will give you the Course Key. You can find the Content Access Code on the inside cover of your book or MyELT card.

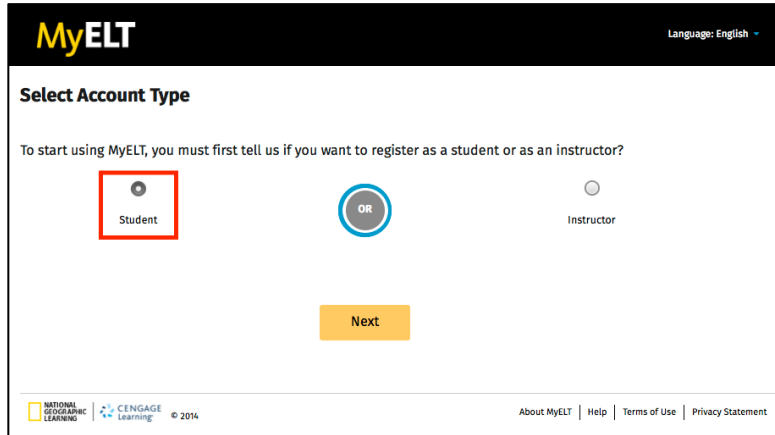
1. Go to MyELT.heinle.com.



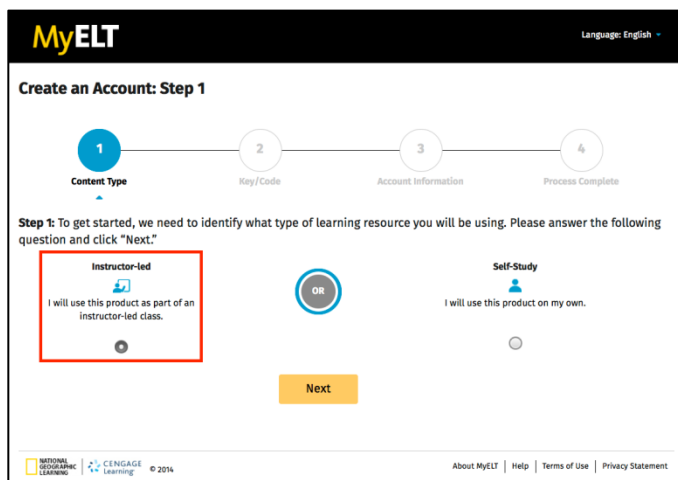
2. Click **Create an Account!**



3. Click **Student** and then click **Next**.

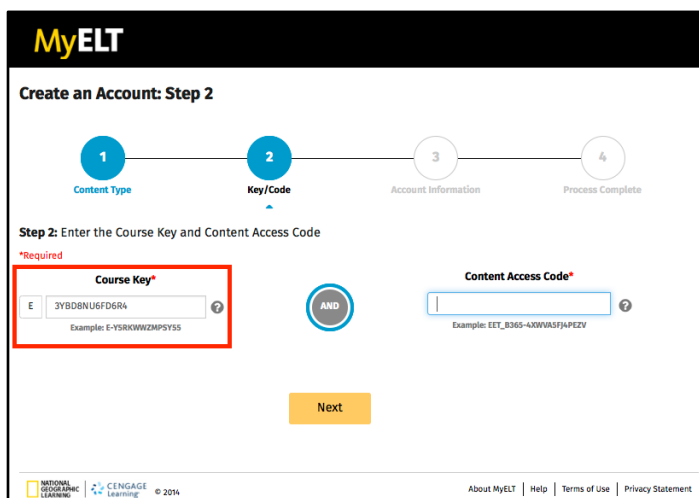


4. Click **Instructor-led** and then click **Next**.



5. In the **Course Key** box, type the course key that your instructor gave you.

Note: The code shown here is an example, not the one you should enter.



- In the **Content Access Code** box, type the code that appears on the inside cover of your book or MyELT card.

Note: The code shown here is an example, not the one you should enter.

The screenshot shows the 'Create an Account: Step 2' page. At the top, a progress bar indicates four steps: 1. Content Type, 2. Key/Code, 3. Account Information, and 4. Process Complete. Step 2 is currently active. Below the progress bar, the instruction reads 'Step 2: Enter the Course Key and Content Access Code'. There are two input fields: 'Course Key*' with the example '3YBD8NU6FD6R4' and 'Content Access Code*' with the example 'PATH_B365-CSTJZH757EWN'. A red box highlights the Content Access Code field. A 'Next' button is located below the fields. At the bottom, there are logos for National Geographic Learning and Cengage Learning, along with links for 'About MyELT', 'Help', 'Terms of Use', and 'Privacy Statement'.

- Click **Next**.
- Type the name you want to use as your MyELT login in the **Login ID** box.

The screenshot shows the 'Create an Account: Step 3' page. The progress bar now shows Step 3, 'Account Information', as the active step. The instruction reads 'Step 3: Complete the account information form. All fields are required.' Below this, the 'MyELT Account Information' section contains several fields: 'Create a Login ID' (highlighted with a red box), 'Create Password', 'Retype Password', 'Email Address', 'Retype Email Address', 'Choose a Security Question', and 'Answer'. The 'Personal Information' section includes 'First name', 'Last name', and 'Country of Residence'. At the bottom, there is an 'End User License Agreement' section with a 'View printable version' link and two radio buttons for 'I agree.' and 'I don't agree.'. A 'Submit' button is located at the very bottom.

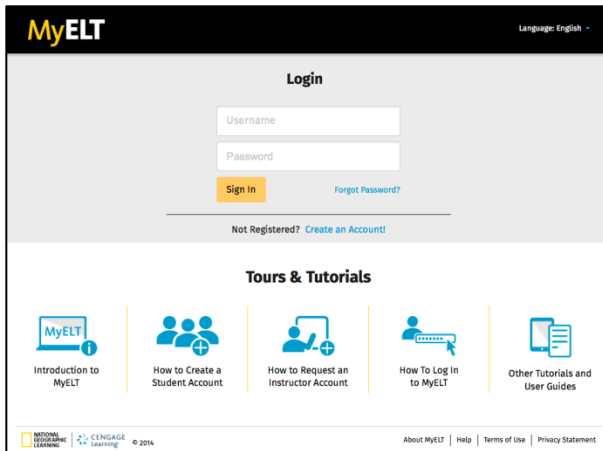
9. Type the password you want to use for MyELT in the **Create Password** box and then type it again in the **Retype Password** box to confirm it.
10. Type the email address you want to use for MyELT in the **Email Address** box and then type it again in the **Retype Email Address** box to confirm it.
11. Choose a **Security Question** and enter your answer in the **Answer** box.
12. Enter your **First Name, Last Name, and Country**.
13. Read the agreement at the bottom of the page and then click **I agree**.
14. Click **Submit** to finish registering for MyELT.
15. Click **Start Using MyELT** to begin working on your course.

The screenshot shows the MyELT website interface. At the top left is the MyELT logo, and at the top right is a language dropdown menu set to "English". The main heading is "Create an Account: Step 4". Below this is a progress bar with four steps: 1. Content Type, 2. Key/Code, 3. Account Information, and 4. Process Complete. Step 4 is highlighted in blue. Below the progress bar, a message reads: "Congratulations! You've created your MyELT account! A confirmation message with your MyELT account information was sent to the e-mail below: MyELT_student@myelt.com". A yellow button labeled "Start Using MyELT" is centered below the message. At the bottom left are logos for National Geographic Learning and Cengage Learning, with a copyright notice for 2014. At the bottom right are links for "About MyELT", "Help", "Terms of Use", and "Privacy Statement".

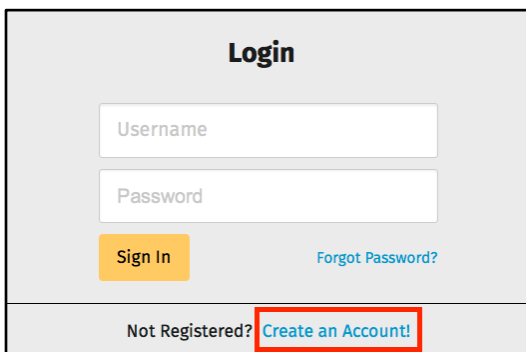
HOW DO I CREATE A SELF-STUDY ACCOUNT?

To register a Self-Study account so you can work with MyELT on your own, you need a Content Access Code. You can find this code on the inside cover of your book or MyELT card.

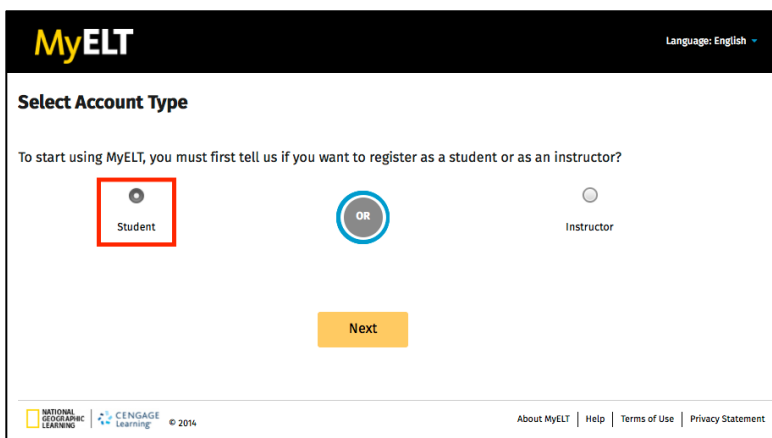
1. Go to MyELT.heinle.com.



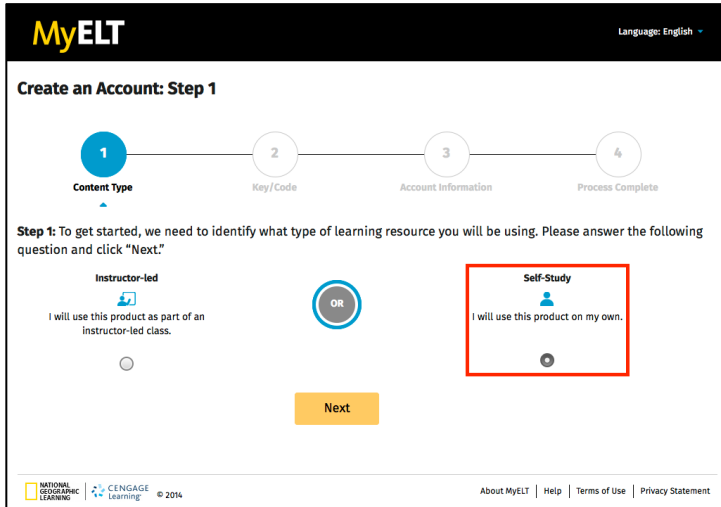
2. Click **Create an Account!**



3. Click **Student** and then click **Next**.

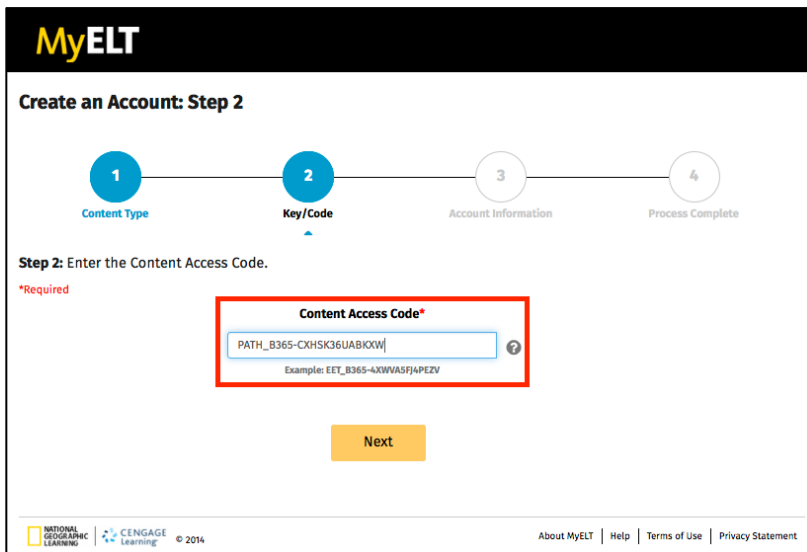


4. Click **Self-Study** and then click **Next**.



5. Type your **Content Access Code** and then click **Next**.

Note: The code shown here is an example, not the one you should enter.



6. Type the name you want to use as your MyELT login in the **Login ID** box.

The screenshot shows the 'Create an Account: Step 3' page. At the top, there is a progress bar with four steps: 1. Content Type, 2. Key/Code, 3. Account Information (highlighted with a blue triangle), and 4. Process Complete. Below the progress bar, the text reads: 'Step 3: Complete the account information form. All fields are required.' The form is titled 'MyELT Account Information' and includes the following fields: 'Create a Login ID' (with a red border and a 'Maximum of 60 characters' hint), 'Create Password' (with a 'Maximum of 15 characters' hint), 'Retype Password', 'Email Address', 'Retype Email Address', 'Choose a Security Question' (a dropdown menu with 'Select a Question' selected), 'Answer', 'Personal Information' section with 'First name', 'Last name', and 'Country of Residence' (a dropdown menu with 'Select your country' selected). At the bottom, there is an 'End User License Agreement' section with a scrollable text area containing the agreement terms and two radio buttons: 'I agree.' and 'I don't agree.'. A 'Submit' button is located at the bottom center. A 'View printable version' link is visible on the right side of the agreement section.

7. Type the password you want to use for MyELT in the **Create Password** box and then type it again in the **Retype Password** box to confirm it.
8. Type the email address you want to use for MyELT in the **Email Address** box and then type it again in the **Retype Email Address** box to confirm it.
9. Choose a **Security Question** and enter your answer in the **Answer** box.
10. Enter your **First Name**, **Last Name**, and **Country**.
11. Read the agreement at the bottom of the page and then click **I agree**.
12. Click **Submit** to finish registering for MyELT.

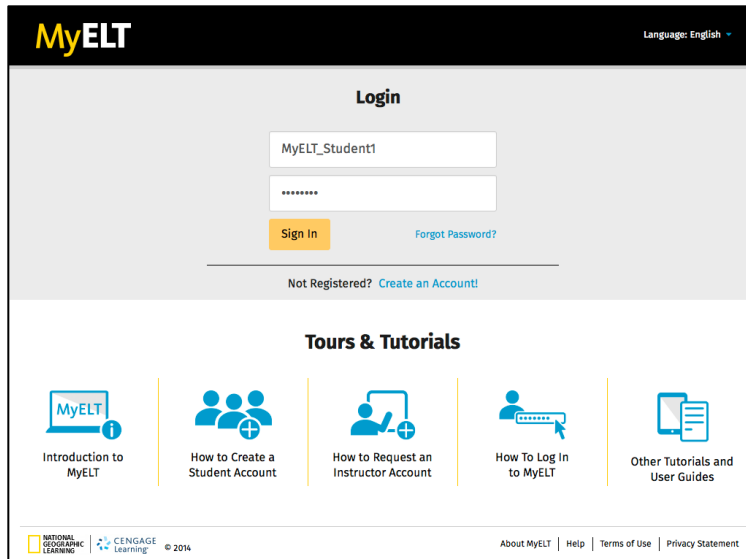
13. Click **Start Using MyELT** to begin working on your self-study activities.

The screenshot shows the MyELT website interface. At the top left is the MyELT logo, and at the top right is a language dropdown menu set to 'English'. The main heading is 'Create an Account: Step 4'. Below this is a progress bar with four steps: 1. Content Type, 2. Key/Code, 3. Account Information, and 4. Process Complete. Step 4 is highlighted in blue. Below the progress bar, a message reads: 'Congratulations! You've created your MyELT account! A confirmation message with your MyELT account information was sent to the e-mail below: MyELT_student@myelt.com'. A yellow button labeled 'Start Using MyELT' is centered below the message. At the bottom left are logos for National Geographic Learning and Cengage Learning, with a copyright notice for 2014. At the bottom right are links for 'About MyELT', 'Help', 'Terms of Use', and 'Privacy Statement'.

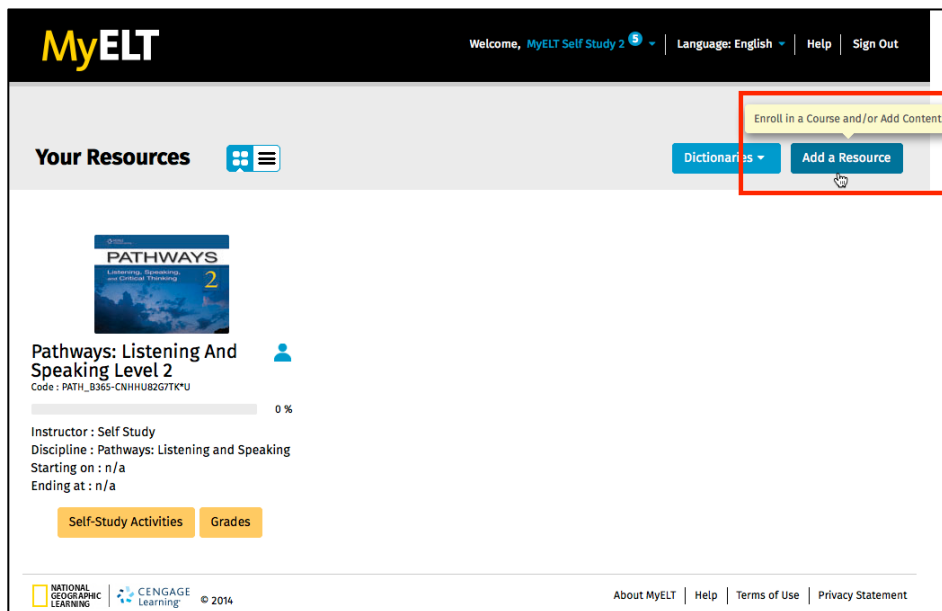
WHAT SHOULD I DO IF I DID NOT ENTER A COURSE KEY WHEN I REGISTERED?

If you are taking an instructor-led course but you registered before you had a Course Key or you are switching from self-study to an instructor-led course, you can add a Course Key to your existing account.

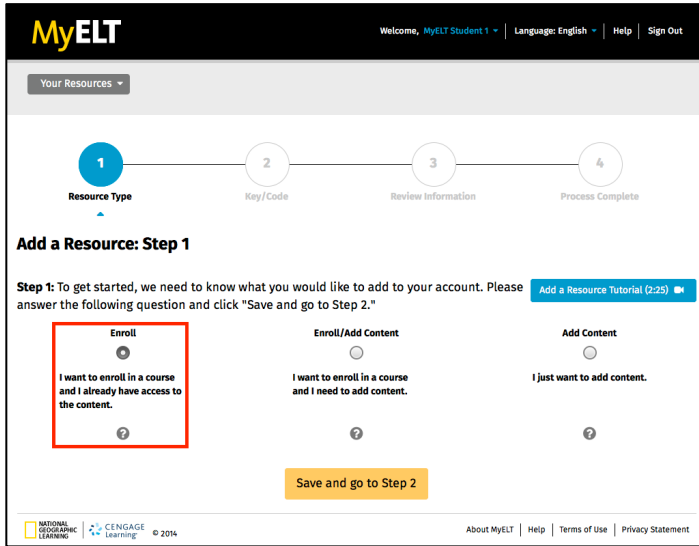
1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



2. Click **Add a Resource**.

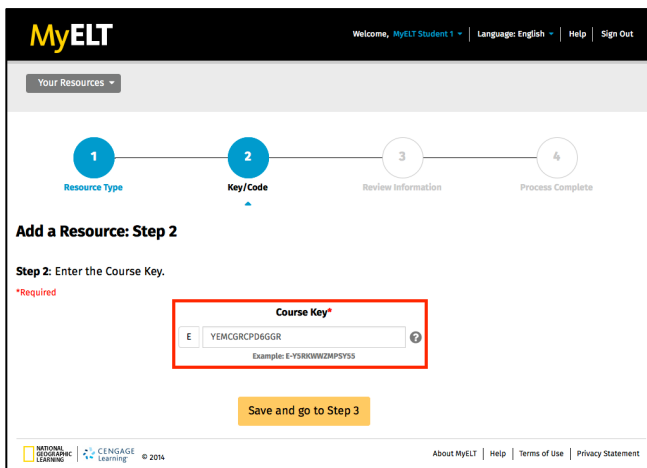


3. Click **Enroll** and then click **Save and Go to Step 2**.

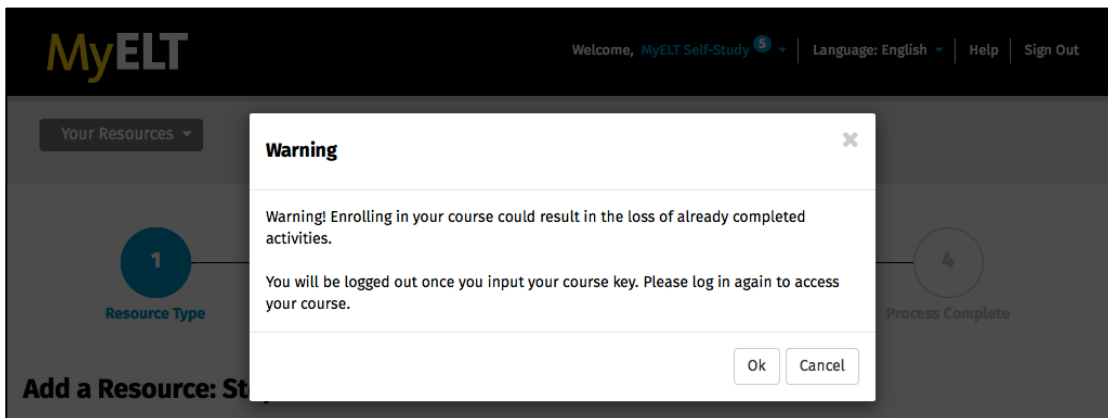


4. Enter your Course Key and click **Save and Go to Step 3**.

Note: The code shown here is an example, not the one you should enter.

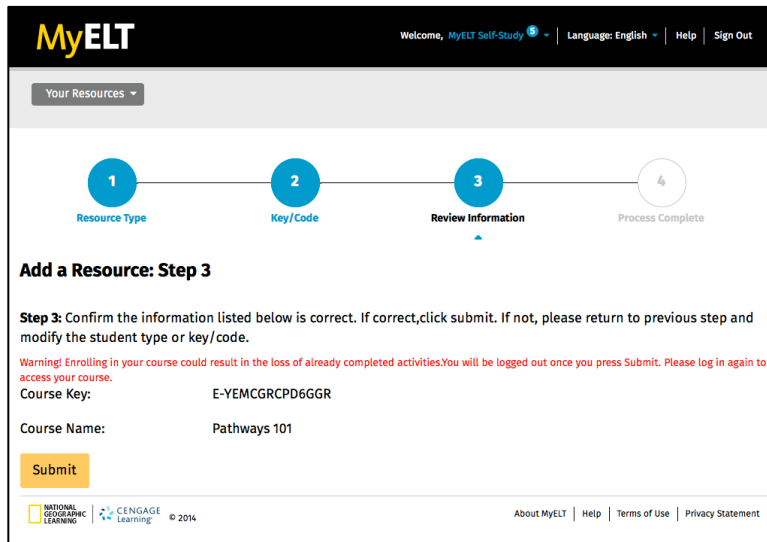


5. If you see this warning message, click **OK**.

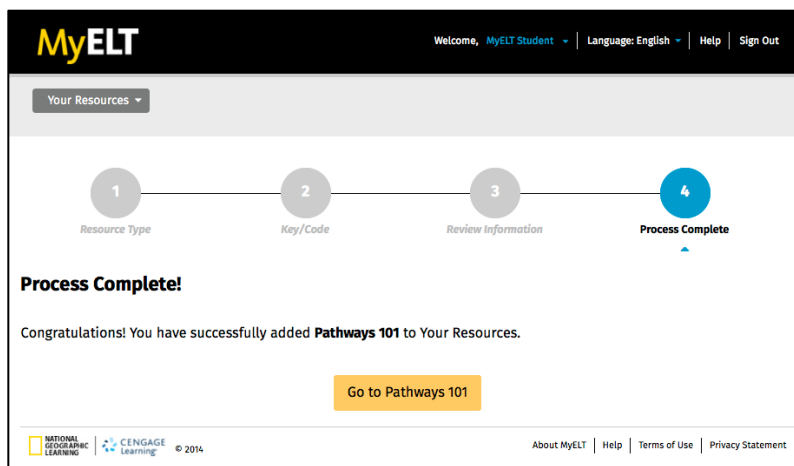


- Review the information. If it is correct, click **Submit** to finish enrolling in the course.

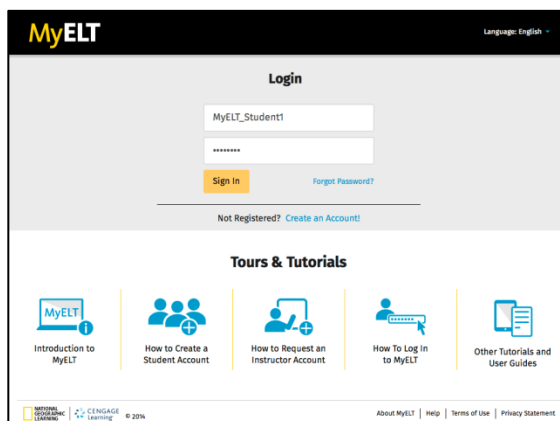
Note: If the information is not correct, click **2** to re-enter your Course Key.



- Click **Go To [your course's name]**.



- Sign back in to MyELT to open your course.

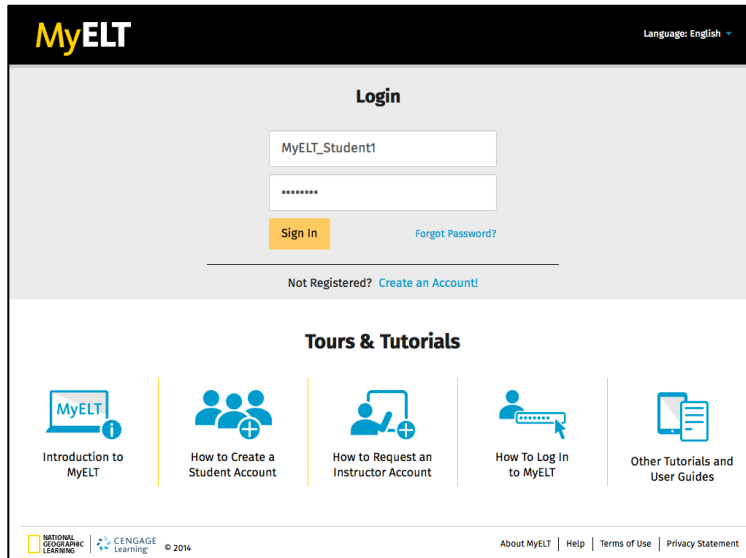


TAKING COURSES

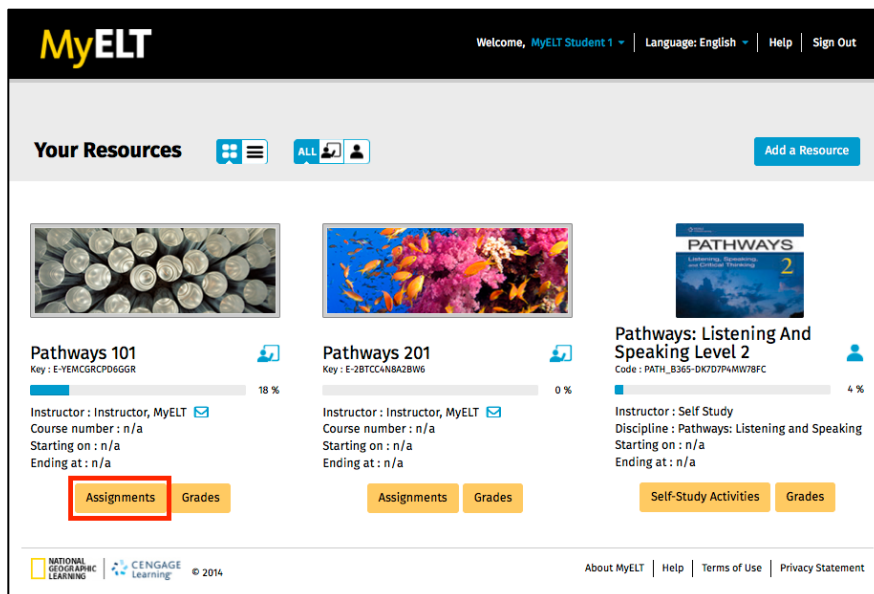
In your course, you will see the Assignments that have been assigned to you by your instructor. In your course, you will be able to take or retake an assignment and view the number of takes available, the due dates, and your scores on the assignments.

HOW DO I DO AN ASSIGNMENT?

1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



2. Find the course you want to work on and click its **Assignments** button to see all the assignments that are available for you to take.



3. Click **Take** to the right of the assignment you want to do.

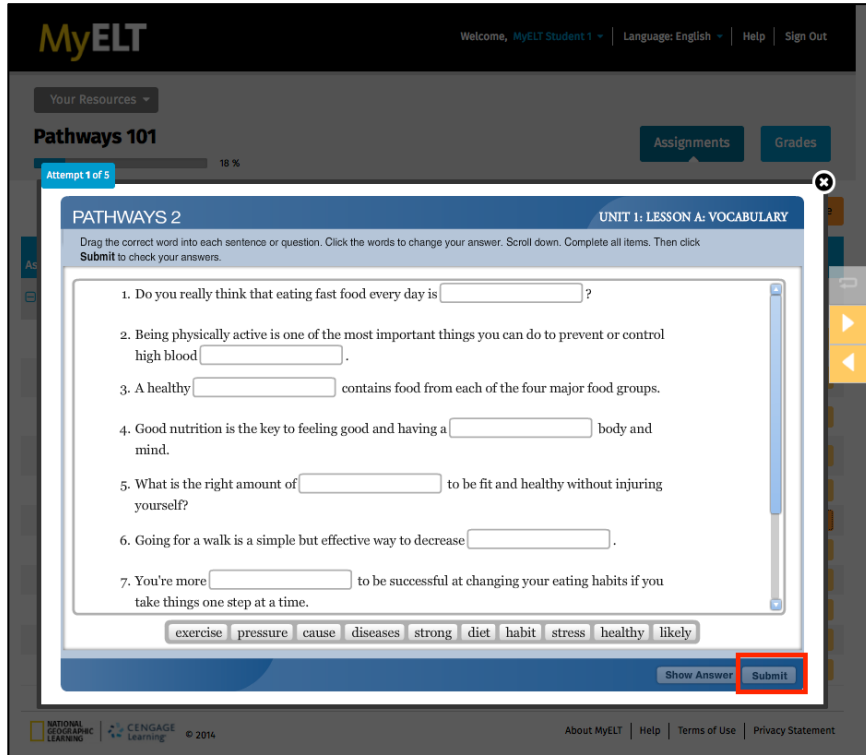
Notes:

- If you have already taken the assignment once, the button will say **Retake**. If you started the assignment but didn't finish it, the button will say **Resume**.
- To view all the assignments in the course—not just the ones that are available now—click **Show All**.

The screenshot shows the MyELT interface for a course named 'Pathways 101'. The user is logged in as 'MyELT Student 1'. The interface includes a navigation bar with 'Your Resources', 'Assignments', and 'Grades' buttons. A progress bar indicates 27% completion. Below the navigation, there are two buttons: 'Show All' (highlighted with a red box) and 'Only Takable'. A table lists various assignments under 'Unit 1'. The 'Unit 1 / Lesson A / Speaking' assignment has a 'Take' button (highlighted with a red box), while most other assignments have 'Retake' buttons. The table columns are: Assignment, Score, %, Last Taken, Date Due, Times Taken, Total Time Spent, and a button.

Assignment	Score	%	Last Taken	Date Due	Times Taken	Total Time Spent	Button
Unit 1 / Lesson A / Grammar	8.0/10.0	80.0%	2014/05/27 1:39:23 PM	2014/06/26	2 / 5	00:02:23	Retake
Unit 1 / Lesson A / Language Function	9.0/10.0	90.0%	2014/05/27 1:55:38 PM	2014/06/26	1 / 5	00:04:45	Retake
Unit 1 / Lesson A / Listening	6.0/10.0	60.0%	2014/05/27 1:58:08 PM	2014/06/26	1 / 5	00:02:26	Retake
Unit 1 / Lesson A / Pronunciation	9.0/30.0	30.0%	2014/05/27 2:00:48 PM	2014/06/26	1 / 5	00:02:38	Retake
Unit 1 / Lesson A / Speaking	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson A / Vocabulary	6.0/10.0	60.0%	2014/05/28 11:25:52 AM	2014/06/26	1 / 5	00:01:36	Retake
Unit 1 / Lesson A and B Viewing / Video	0.0/10.0	0.0%	2014/06/04 3:46:23 PM	2014/06/26	1 / 5	00:00:21	Retake
Unit 1 / Lesson B / Grammar	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson B / Language Function	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson B / Listening	incomplete	—	—	2014/06/26	1 / 5	00:00:12	Resume
Unit 1 / Lesson B / Vocabulary	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take

4. Answer all questions in the assignment and then click **Submit**.





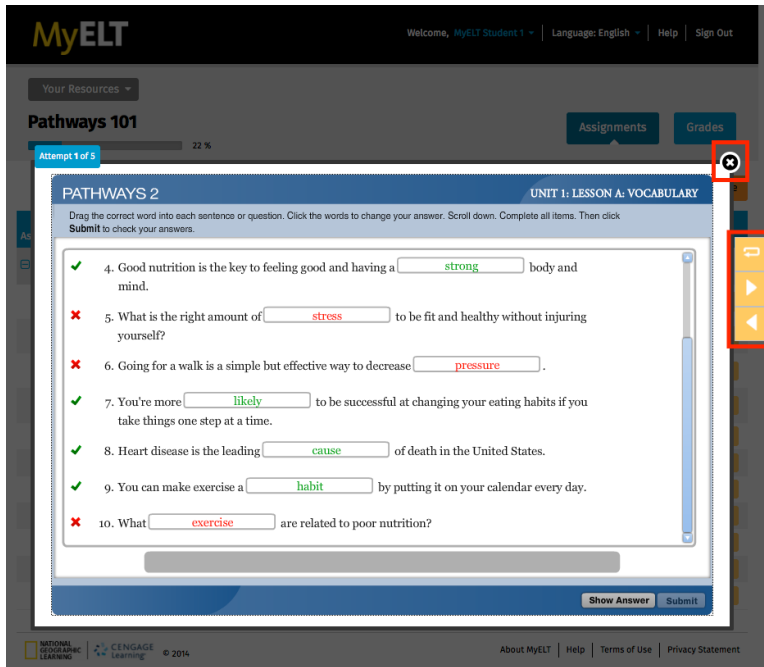
5. To see the correct answer to a question, click **Show Answer**.

Note: If there are multiple questions on a page, the button may be labeled **Show Answers**.



6. Depending on what you want to do next:

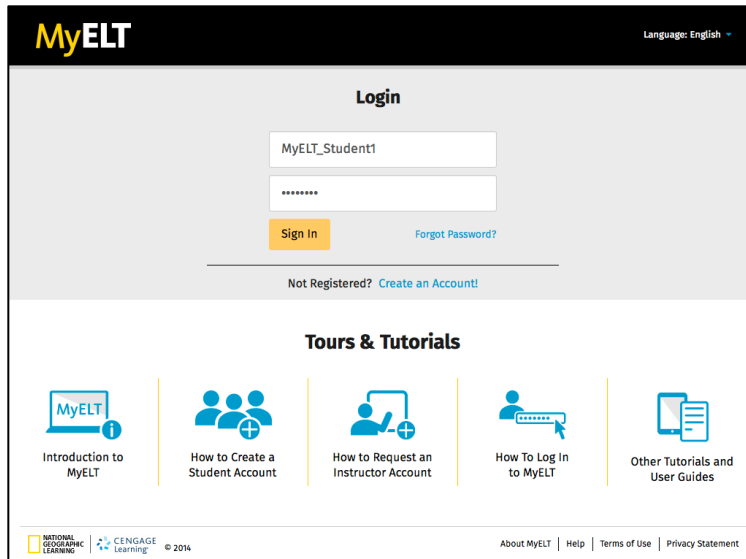
- Click Retake  to take the assignment again.
- Click Next  to work on your next assignment.
- Click X in the top-right corner of the page to go back to the list of assignments.



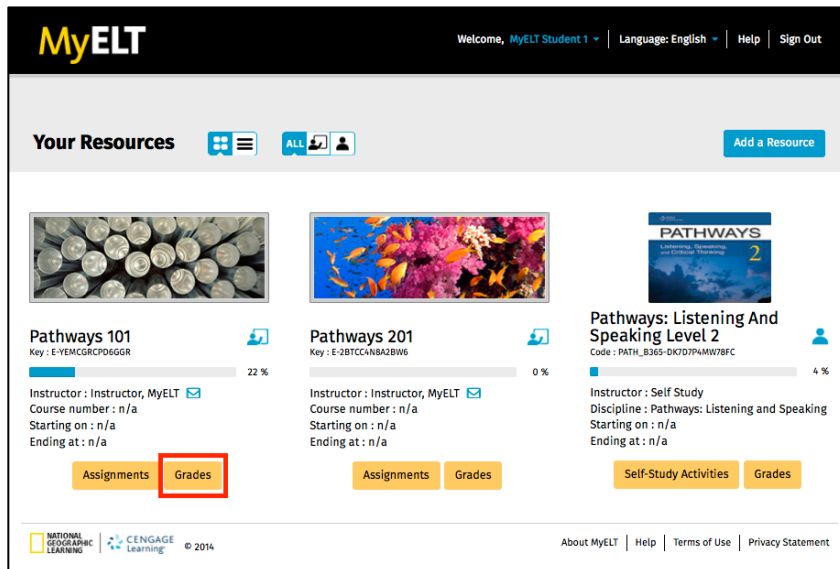
HOW CAN I SEE MY GRADES?

You can see your scores on assignments and self-study activities in the gradebook. You can also see the correct answers to any questions you got wrong.

1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



2. Find the course or self-study content that you want to see your grades for and click the **Grades** button.



3. View your scores on each assignment or activity you have completed. If you just submitted an assignment or activity, it appears at the top of the page.

- Click your score on an assignment or activity to see more detailed information, such as the correct answers.

MyELT Welcome, MyELT Student 1 | Language: English | Help | Sign Out

Your Resources ▾

Pathways 101 Assignments Grades

Your recent Submissions

Following are recently submitted (last 30 minutes) gradebook activities, show here for quick access. These records are also available in your gradebook table below.

Select the **score** link to view details.

#	Activity Name	Time	Score
1	Unit 1 / Lesson A / Pronunciation	15 mins ago	9.0/30.0
2	Unit 1 / Lesson A / Listening	17 mins ago	6.0/10.0
3	Unit 1 / Lesson A / Language Function	20 mins ago	9.0/10.0

Assignment ▾	Score ▾	% ▾	Last Taken ▾	Attempts ▾	Total Time Spent ▾	Notes
Unit 1						
Unit 1 / Lesson A / Pronunciation	9.0/30.0	30.0%	2014/05/27 2:00 PM	1 / 5	00:02:38	Retake
Unit 1 / Lesson A / Listening	6.0/10.0	60.0%	2014/05/27 1:58 PM	1 / 5	00:02:26	Retake
Unit 1 / Lesson A / Language Function	9.0/10.0	90.0%	2014/05/27 1:55 PM	1 / 5	00:04:45	Retake
Unit 1 / Lesson A / Grammar	8.0/10.0	80.0%	2014/05/27 1:39 PM	2 / 5	00:02:23	Retake

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- Click **Prev Grades** or **Next Grades** to see detailed information for the previous or next assignment or activity.

MyELT Welcome, MyELT Student 1 | Language: English | Help | Sign Out

Your Resources ▾ >> Pathways 101 >> Grades

Unit 1 / Lesson A / Vocabulary Assignments Grades

ACTIVITY SCORE	TIME SPENT	ATTEMPTS	LAST TAKEN
60 % (6.0/10.0)	1 minute 36 seconds	1 / 5	2014/06/06, 07:37:35 PM

Take 1: 60 %

Question	Correct Answer	Student Answer	Score
Q1: Directions: Drag the correct word into each sentence or question. Click the words to change your answer. Scroll down. Complete all items. Then click Submit to check your answers. -- Do you really think that eating fast food every day is [...]?	healthy	healthy	1.0
Q2: Directions: Drag the correct word into each sentence or question. Click the words to change your answer. Scroll down. Complete all items. Then click Submit to check your answers. -- Being physically active is one of the most important things you can do to prevent or control high blood [...].	pressure	diseases	0.0
Q3: Directions: Drag the correct word into each sentence or question. Click the words to change your answer. Scroll down. Complete all items. Then click Submit to check your answers. -- A healthy [...] contains food from each of the four major food groups.	diet	diet	1.0
Q10: Directions: Drag the correct word into each sentence or question. Click the words to change your answer. Scroll down. Complete all items. Then click Submit to check your answers. -- What [...] are related to poor nutrition?	diseases	exercise	0.0

◀ Prev Grades
Next Grades ▶

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WHY AM I HAVING TECHNICAL PROBLEMS?

Q: When I look at the list of assignments for my course, I see “Enter content access code” instead of “Take” or “Retake” in the far-right column for the assignment I want to do. What does this mean and what should I do?

The screenshot shows the MyELT interface for a student. At the top, it says 'Welcome, MyELT Student' with a user icon, 'Language: English', 'Help', and 'Sign Out'. Below that is 'Your Resources' and 'Pathways 101' with a progress bar at 0%. There are 'Assignments' and 'Grades' buttons. Below these are 'Show All' and 'Only Takable' buttons. A table lists assignments under 'Unit 1':

Assignment	Score	%	Last Taken	Date Due	Times Taken	Total Time Spent	Action
Unit 1 / Lesson A / Grammar	not taken	—	—	2014/06/26	0 / 5	00:00:00	Enter content access code
Unit 1 / Lesson A / Language Function	not taken	—	—	2014/06/26	0 / 5	00:00:00	Enter content access code
Unit 1 / Lesson A / Listening	not taken	—	—	2014/06/26	0 / 5	00:00:00	Enter content access code

A: You do not have access to the correct book for your course. Check with your instructor to find out which book you need and then purchase a Content Access Code. Then, add the content to your course by following the steps listed on page 24.

Q: When I click Show All to see a list of every assignment for my course, nothing appears in the far-right column for one of them. What does this mean?

The screenshot shows the MyELT interface for a student. At the top, it says 'Welcome, MyELT Student' with a user icon, 'Language: English', 'Help', and 'Sign Out'. Below that is 'Your Resources' and 'Pathways 101' with a progress bar at 5%. There are 'Assignments' and 'Grades' buttons. Below these are 'Show All' and 'Only Takable' buttons. A table lists assignments under 'Unit 1':

Assignment	Score	%	Last Taken	Date Due	Times Taken	Total Time Spent	Action
Unit 1 / Lesson A / Grammar	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson A / Language Function	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson A / Listening	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson A / Pronunciation	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson A / Speaking	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson A / Vocabulary	7.0/10.0	70.0%	2014/05/29 4:01:27 PM	2014/06/26	5 / 5	00:03:43	Retake
Unit 1 / Lesson A and B Viewing / Video	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take
Unit 1 / Lesson B / Grammar	not taken	—	—	2014/06/26	0 / 5	00:00:00	Take

A: It means one of the following:

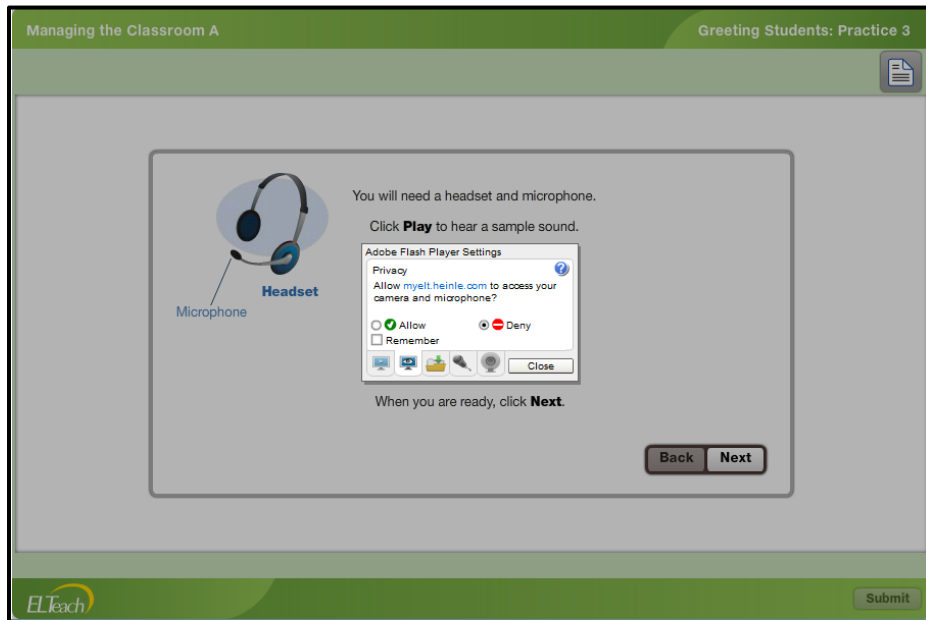
- The assignment is not available yet for you to take.
- You have already taken the assignment as many times as your instructor will let you.
- It is past the due date for the assignment.

In any of these cases, you cannot do the assignment.

Q: When I answer a question by speaking, the audio doesn't sound right? Why does this happen and what should I do?

A: Here are some common reasons for audio issues and how to solve them:

- *If your computer doesn't record you at all:*
 - Close the assignment you are working on and then re-open it. In the Adobe Flash Player Settings window, click both the **Allow** and **Remember** boxes. Click **Close** and try the assignment again. If you are still having problems, follow the instructions on page 36 to send an email to MyELT Technical Support.



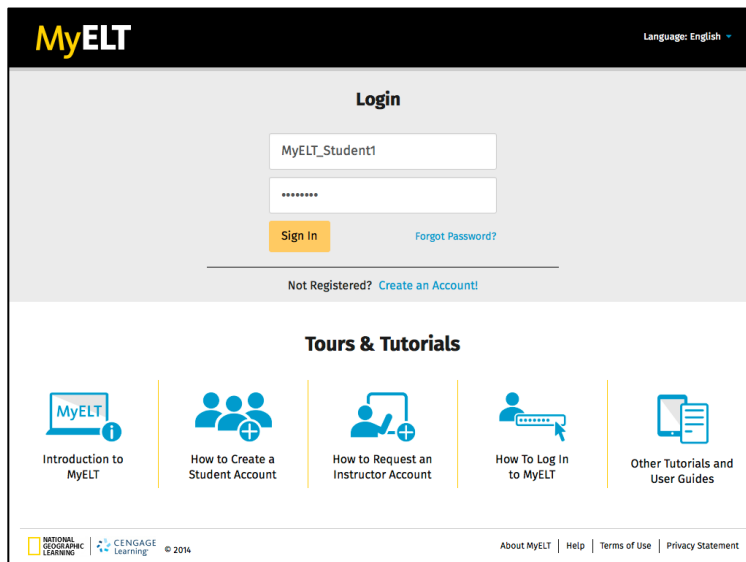
- Use a headset with a microphone and headphone instead of the microphone that is built into your computer or a separate microphone.
- *If there is static when you record or the sound comes and goes, move the microphone further away from your mouth, lower the input volume, and do not touch the microphone while speaking.*
- *If you hear breathing or "popping" sounds, move the microphone a little further away from your mouth.*
- *If voice is loud sometimes and quiet at other times, speak at a constant volume as you answer questions.*
- *If you hear background noise, turn off anything else in the room that is making a sound or go to a quieter place. Also, check the connection between your computer and your headset by unplugging it and then plugging it back in.*

DOING SELF-STUDY ACTIVITIES

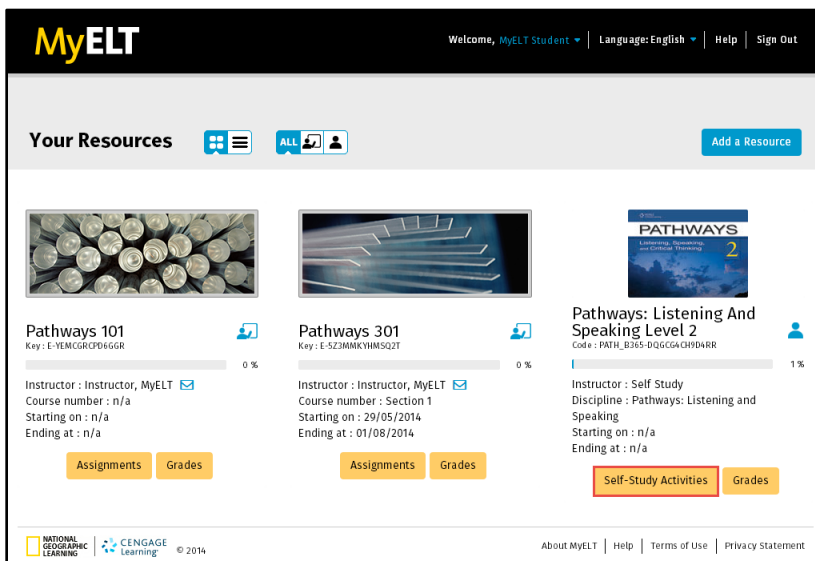
Any online content you have access to appears on the main MyELT page called Your Resources. If you are taking an instructor-led course, you can do these activities for extra practice and review. These activities do not count toward your course grade. To get a score on an assignment, you must click the Assignments button for your course and then select from the list that appears.

HOW DO I DO A SELF-STUDY ACTIVITY?

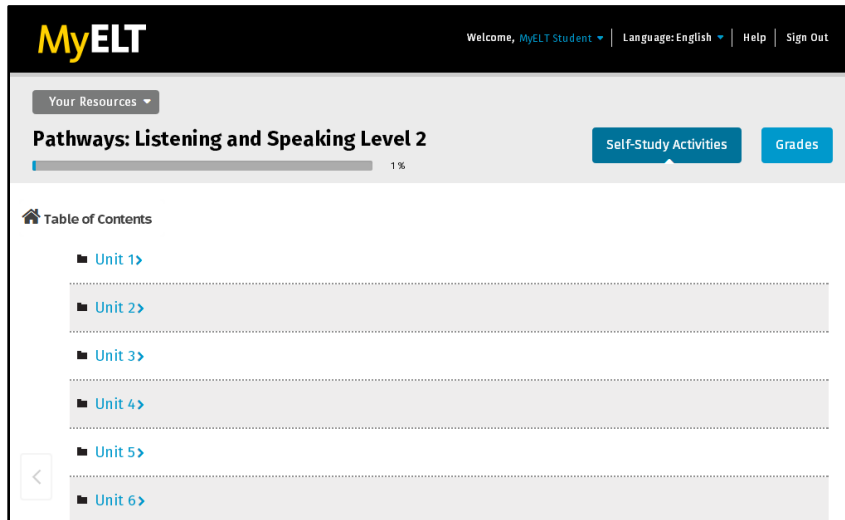
1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



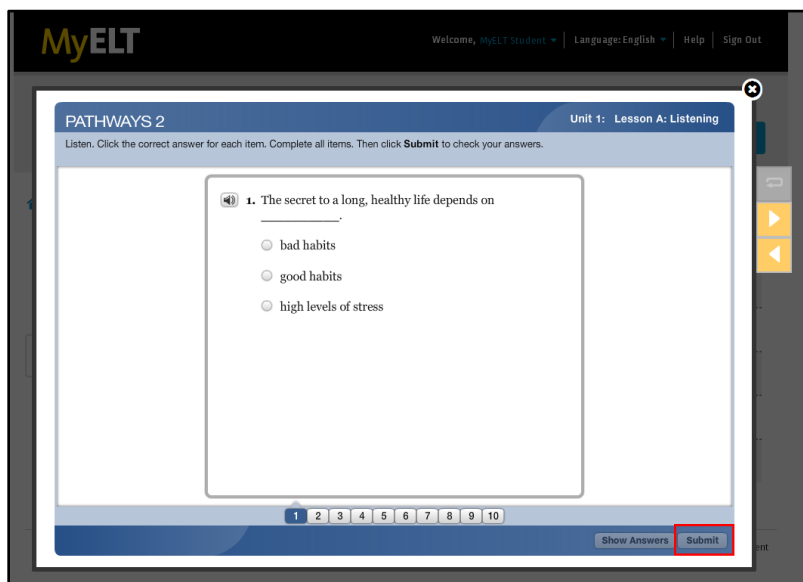
2. Find the content you want to use and click its **Self-Study Activities** button.



3. Click a unit title to see its available self-study activities.

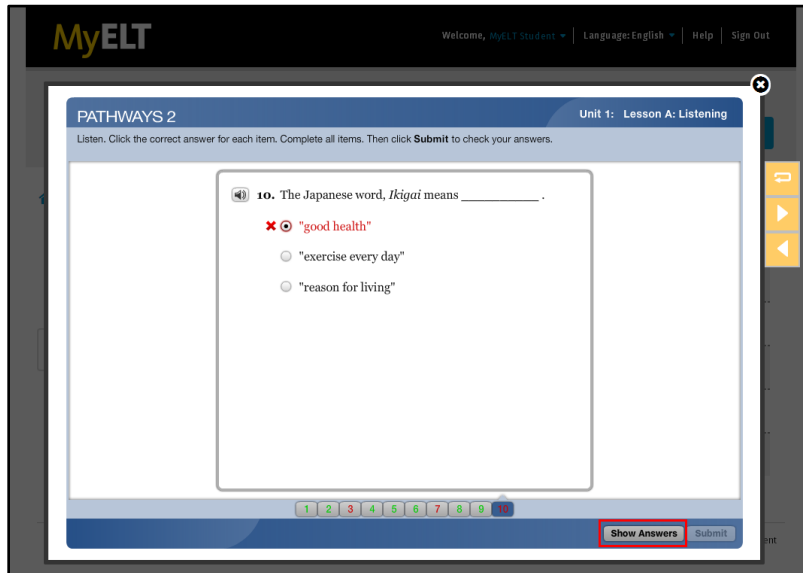


4. Click the title of an activity to start it.
5. Answer all questions in the activity and then click **Submit**.





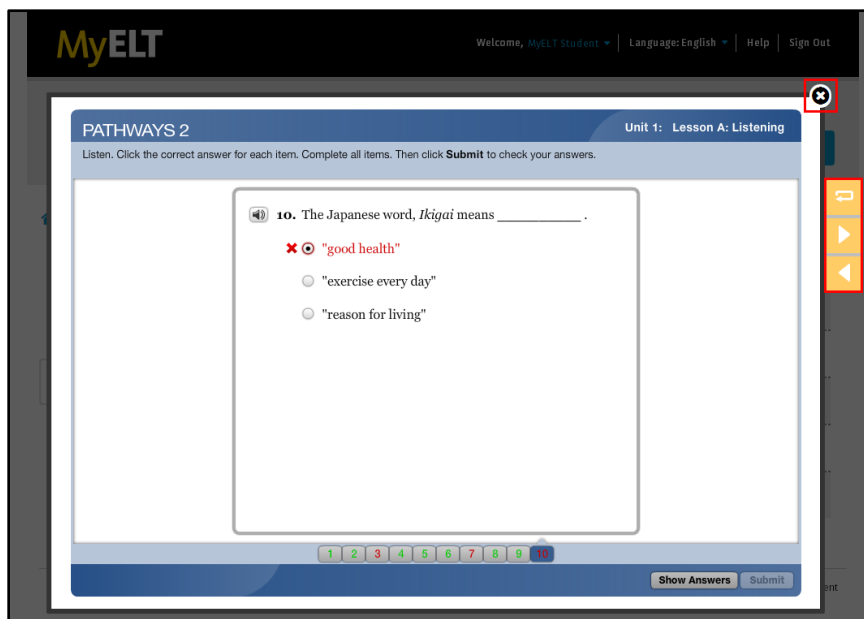
6. To see the answer you submitted for a question, click the question. To compare your answers to the correct one, click **Show Answer**.

Note: If there are multiple questions on a page, the button may be labelled **Show Answers**.



7. Depending on what you want to do next, click:

- Click **Retake**  to take the assignment again.
- Click **Next**  to work on your next assignment.
- **X** in the top-right corner of the page to go back to the list of assignments.



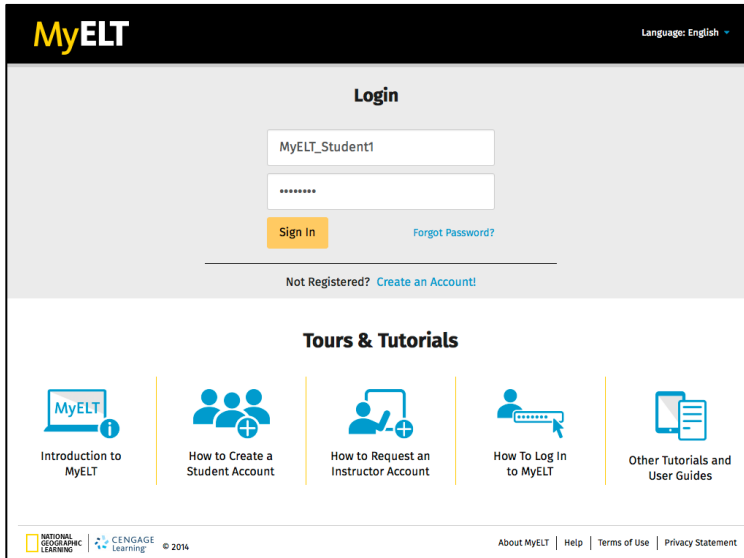
ADDING RESOURCES TO MY ACCOUNT

HOW DO I ADD NEW CONTENT?

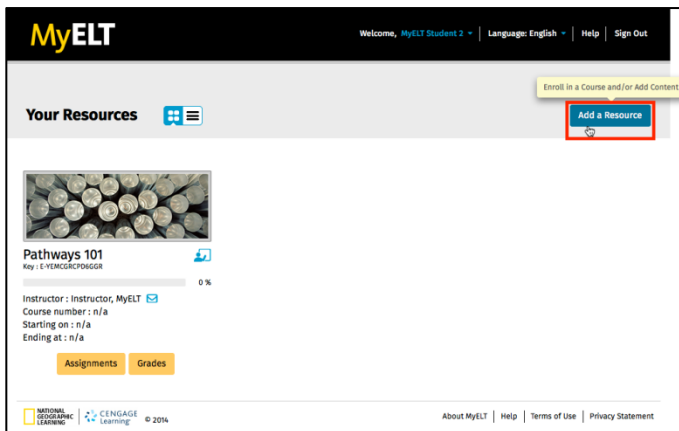
To access additional learning materials, you may need to enter a Content Access Code.

Note: *If you have an existing account, you do not need to create another one.*

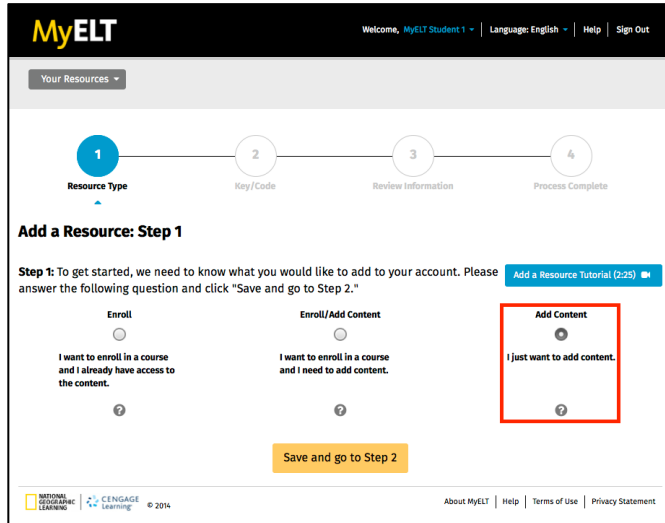
1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



1. Click **Add a Resource**.

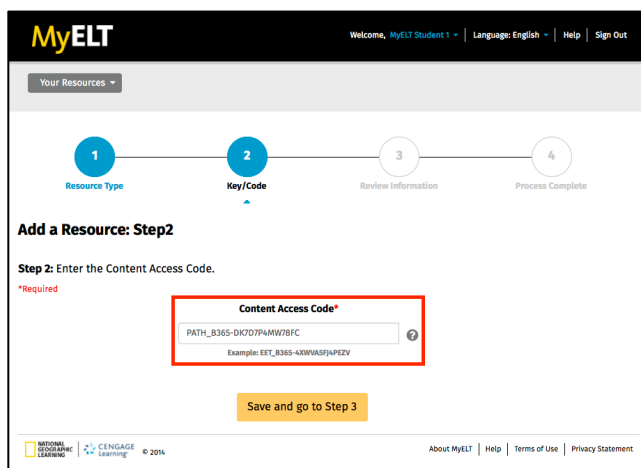


2. Click **Add Content** and then click **Save and go to Step 2**.

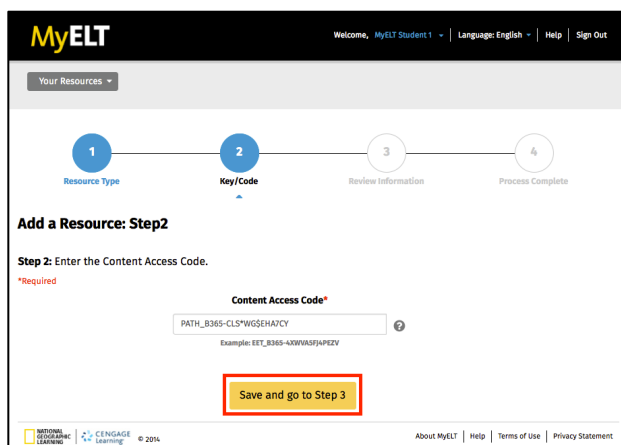


3. In the **Content Access Code** box, type the code that appears on the inside cover of your book or MyELT card.

Note: The code shown here is an example, not the one you should enter.



4. Click **Save and go to Step 3**.



- Click **Submit** if the information that appears is correct.

Note: If the information is not correct, click **2** to re-enter your Content Access Code.

The screenshot shows the MyELT interface for adding a resource. At the top, there's a navigation bar with the MyELT logo, user information, and language settings. Below that is a progress indicator with four steps: 1. Resource Type, 2. Key/Code, 3. Review Information (highlighted in blue), and 4. Process Complete. The main content area is titled 'Add a Resource: Step 3' and contains instructions for confirming the information. It lists the Content Access Code as 'PATH_B365-DK7D7P4MW78FC' and the Book Name as 'Pathways: Listening and Speaking Level 2'. A yellow 'Submit' button is visible at the bottom of the form area. The footer includes logos for National Geographic Learning and Cengage Learning, along with copyright information and links for help and privacy.

- Click **Go To [your new content]** to work on it.

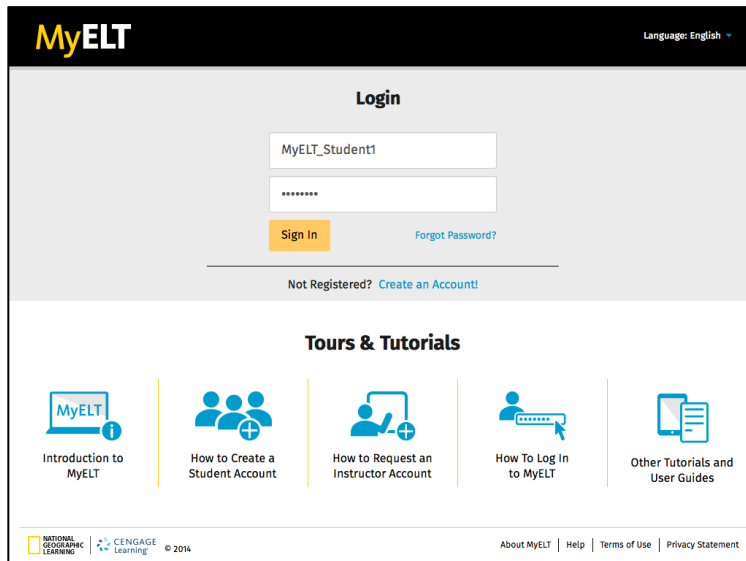
The screenshot shows the MyELT interface after successfully adding a resource. The progress indicator now shows step 4, 'Process Complete', highlighted in blue. The main content area is titled 'Process Complete!' and contains a congratulatory message: 'Congratulations! You have successfully added Pathways: Listening and Speaking Level 2 to Your Resources. You now have access to Pathways: Listening and Speaking Level 2 for 365 days.' A yellow button labeled 'Go to [Pathways: Listening and Speaking Level 2]' is prominently displayed. The footer is identical to the previous screenshot, showing logos and copyright information.

HOW DO I ADD A NEW COURSE?

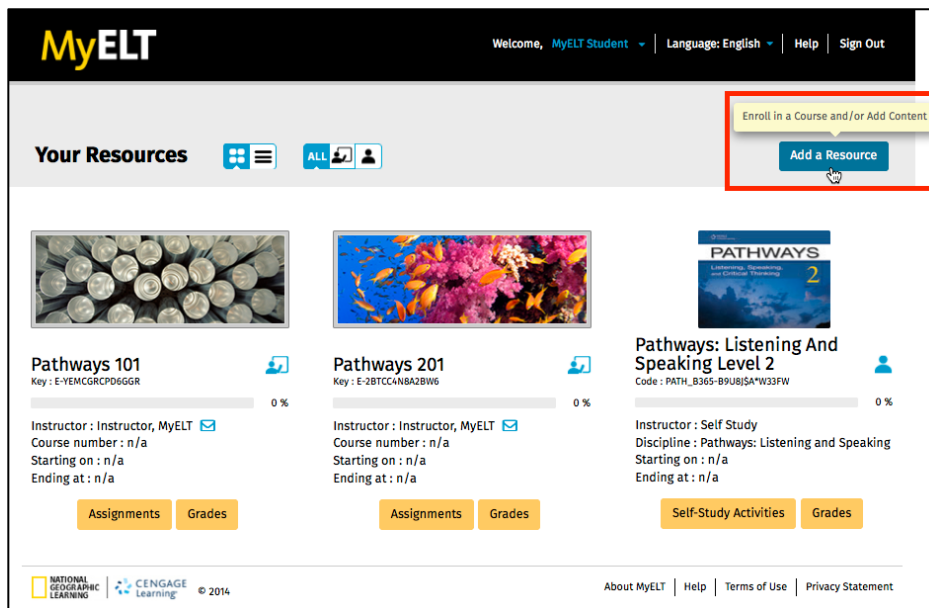
If you are starting a new instructor-led course but already have access to its content, you need to input a Course Key.

Note: If you have an existing account, you do not need to create another one.

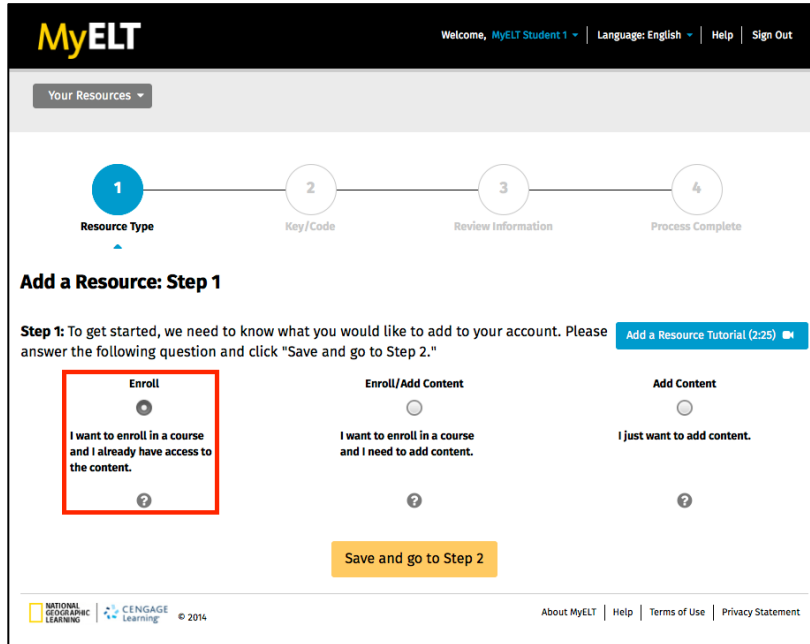
1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



2. Click **Add a Resource**.

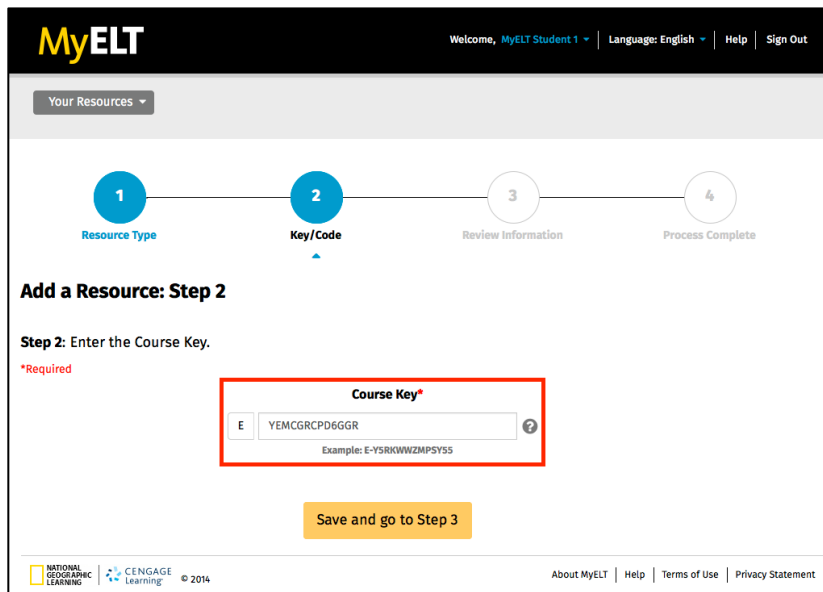


3. Click **Enroll** and then click **Save and go to Step 2**.



4. Enter your Course Key and then click **Save and go to Step 3**.

Note: The code shown here is an example, not the one you should enter.



- Review the information. If it is correct, click **Submit** to finish adding the course to your account.

Note: If the information is not correct, click **2** to re-enter your Course Key.

MyELT Welcome, MyELT Student | Language: English | Help | Sign Out

Your Resources ▾

1 Resource Type — 2 Key/Code — 3 Review Information — 4 Process Complete

Add a Resource: Step 3

Step 3: Confirm the information listed below is correct. If correct, click submit. If not, please return to previous step and modify the student type or key/code.

Course Key: E-5Z3MMKYHMSQ2T

Course Name: Pathways 301

Submit

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- Click **Go To [your new course]** to work on it.

MyELT Welcome, MyELT Student | Language: English | Help | Sign Out

Your Resources ▾

1 Resource Type — 2 Key/Code — 3 Review Information — 4 Process Complete

Process Complete!

Congratulations! You have successfully added **Pathways 301** to Your Resources.

Go to Pathways 301

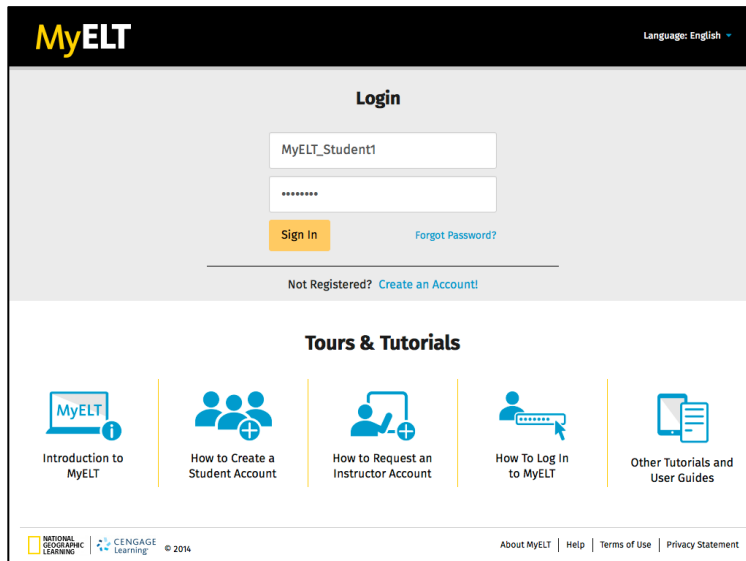
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HOW DO I ADD A NEW COURSE AND ITS CONTENT?

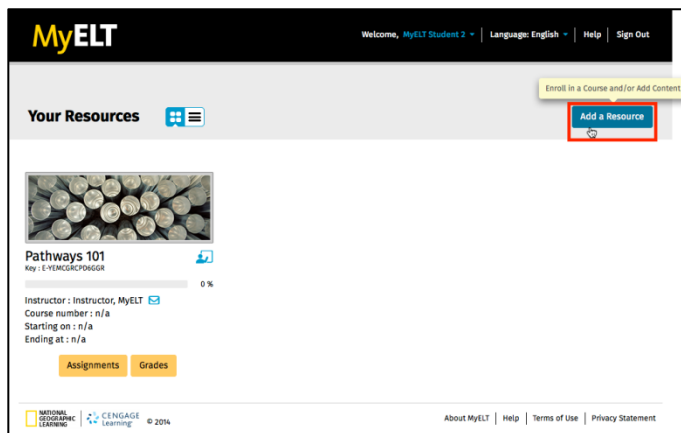
If you are starting a new instructor-led course and do not have access to its content yet, you need to add both a Course Key and a Content Access Code to your account.

Note: If you have an existing account, you do not need to create another one.

1. Go to MyELT.heinle.com. Enter your username and password, and then click **Sign In**.



2. Click **Add a Resource**.



3. Click **Enroll/Add Content** and then click **Save and go to Step 2**.

MyELT Welcome, MyELT Student | Language: English | Help | Sign Out

Your Resources

1 Resource Type | 2 Key/Code | 3 Review Information | 4 Process Complete

Add a Resource: Step 1

Step 1: To get started, we need to know what you would like to add to your account. Please answer the following question and click "Save and go to Step 2."

Enroll
 I want to enroll in a course and I already have access to the content.

Enroll/Add Content
 I want to enroll in a course and I need to add content.

Add Content
 I just want to add content.

[Add a Resource Tutorial \(2:25\)](#)

[Save and go to Step 2](#)

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4. Enter your Course Key in the box on the left and your Content Access Code in the box on the right.

Note: The codes shown here are examples, not the ones you should enter.

MyELT Welcome, MyELT Student 1 | Language: English | Help | Sign Out

Your Resources

1 Resource Type | 2 Key/Code | 3 Review Information | 4 Process Complete

Add a Resource: Step 2

Step 2: Enter the Course Key and the Content Access Code.

*Required

Course Key*
E Enter the Course Key. ?
Example: E-YSRKWWZMP5Y55

AND

Content Access Code*
Enter Access Code ?
Example: EET_B365-AXWVASFJAPEZV

[Save and go to Step 3](#)

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- Click **Save** and go to **Step 3**.

MyELT Welcome, MyELT Student | Language: English | Help | Sign Out

Your Resources ▾

1 Resource Type — 2 Key/Code — 3 Review Information — 4 Process Complete

Add a Resource: Step 2

Step 2: Enter the Course Key and the Content Access Code.

*Required

Course Key* Example: E-Y5RKHVZMPSY55

Content Access Code* Example: EET_B365-4XWV5FJAPEZV

Save and go to Step 3

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- Review the information. If it is correct, click **Submit** to finish enrolling in the course.

*Note: If the information is not correct, click **2** to re-enter your Course Key and/or Content Access Code.*

MyELT Welcome, MyELT Student | Language: English | Help | Sign Out

Your Resources ▾

1 Resource Type — 2 Key/Code — 3 Review Information — 4 Process Complete

Add a Resource: Step 3

Step 3: Confirm the information listed below is correct. If correct, click submit. If not, please return to previous step and modify the student type or key/code.

Course Key : E-2BTCC4N8A2BW6

Course Name : Pathways 201

Content Access Code: PATH_B365-CLS*WG\$EHA7CY

Book Name: Pathways: Listening and Speaking Level 2

Submit

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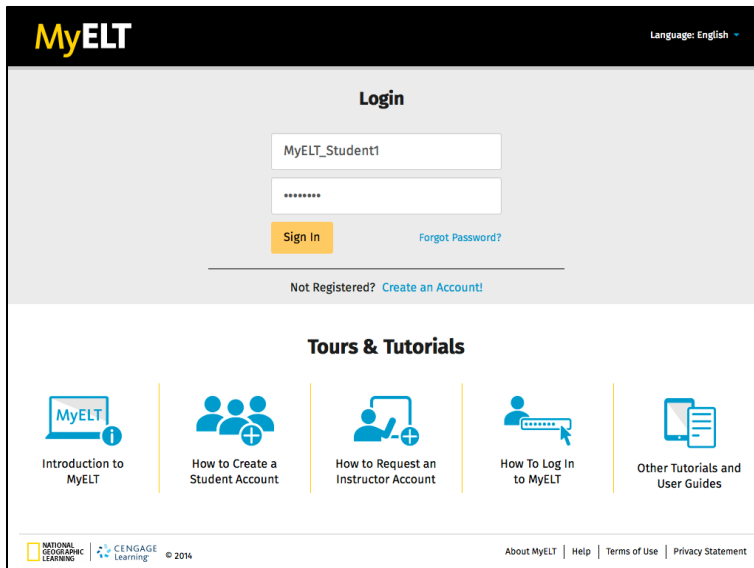
7. Click **Go To [your course's name]** to work on your new course.

The screenshot displays the MyELT user interface. At the top left is the MyELT logo. The top right navigation bar includes 'Welcome, MyELT Student', 'Language: English', 'Help', and 'Sign Out'. Below this is a 'Your Resources' dropdown menu. A progress indicator shows four steps: 1. Resource Type, 2. Key/Code, 3. Review Information, and 4. Process Complete. Step 4 is highlighted in blue. Below the progress indicator, the text reads 'Process Complete!' followed by 'Congratulations! You have successfully added Pathways 201 to Your Resources.' A yellow button labeled 'Go to [Pathways 201]' is centered below the message. The footer contains logos for National Geographic Learning and Cengage Learning, along with the year 2014 and links for 'About MyELT', 'Help', 'Terms of Use', and 'Privacy Statement'.

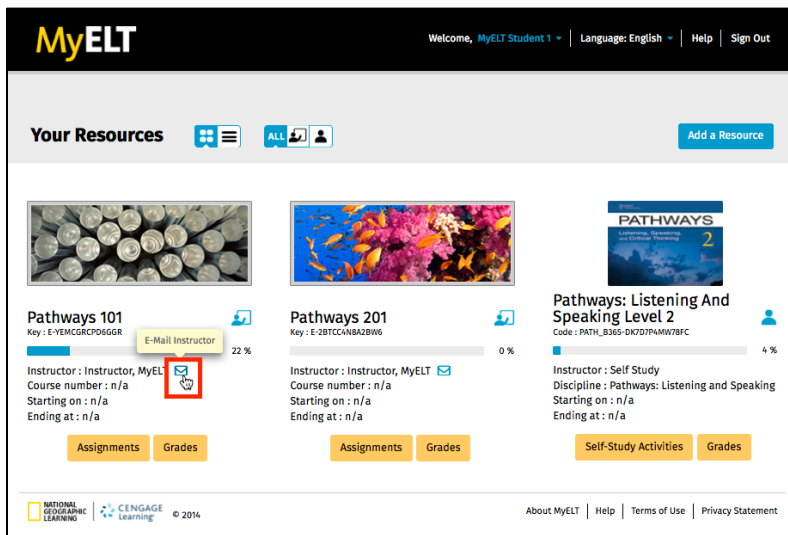
GETTING HELP

HOW DO I EMAIL MY INSTRUCTOR?

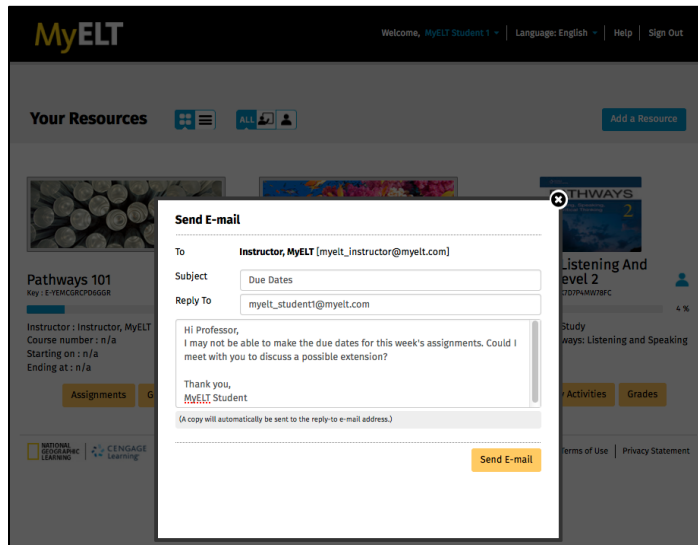
1. Go to [MyELT.heinle.com](https://myelt.heinle.com). Enter your username and password, and then click **Sign In**.



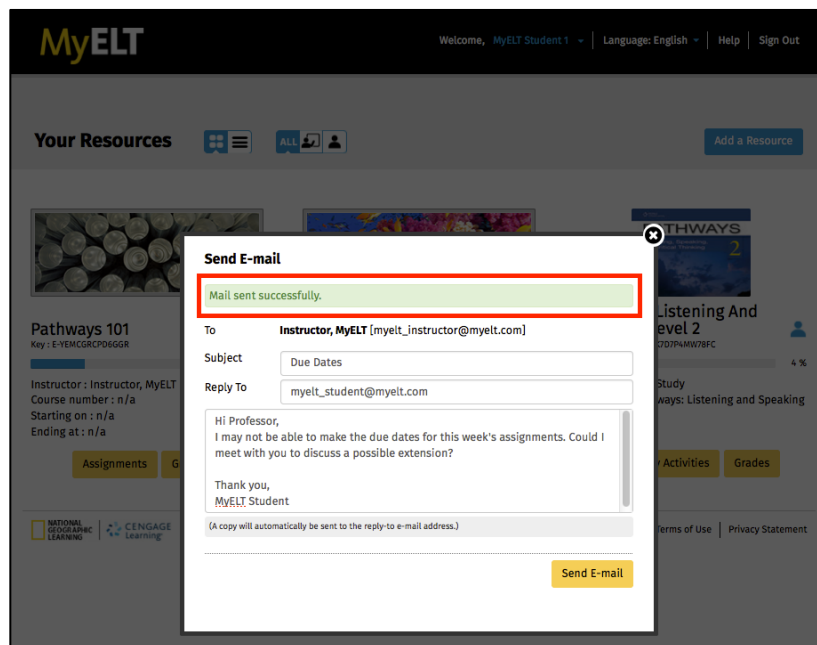
2. Find the course taught by the instructor that you want to email and click the envelope icon next to his or her name.



3. Enter a subject and your message, and then click **Send E-mail**.



4. When you see the confirmation message, click **X** to close the window.



HOW DO I CONTACT TECHNICAL SUPPORT?

If you have questions that are not answered in this guide, please contact MyELT Technical Support at MyELT.support@cengage.com. You will receive a response in 1 to 3 business days.

When contacting Technical Support, please provide the following information:

First and last name	
School	
Operating system	
Browser and version	
Content Access Code	
Course Key (if you have one)	
Description of the problem	
Screenshot of the problem	